



THE CREST

DIRETÓRIO
ENGLISH

DISCOVERY HOTEL
MANAGEMENT



WELCOME TO THE CREST

This directory is destined to inform you of our facilities and services.

We have a team dedicated to offer you an excellent service.

ALGARVE

The Algarve is located in Southern part of the country of Portugal and is geographically the most Westerly tip in Europe. It boasts over 100 sunny beaches from the “Reserva Natural da Ria Formosa”, which runs along the Eastern coast to the virtually uninhabited windswept beaches of the “Parque Natural da Costa Vicentina” on the Western coast.

Its tempered Mediterranean climate characterizes dry and short winters & long, hot and dry summers, with its tepid calm waters. It also has its part in historic and ethnographic sights to see, and our healthy gastronomic food are tribute's that attract millions of national and International tourists every year to the Algarve, thus making it one of the most visited and developed part of country.

The Algarve is divided into three regions:

- The Eastern Algarve -“Sotavento”- Is the lesser known half of the region, the pace of life is slower and has a very different topography and character to the center and Western Algarve, and the beaches are typically long, wide and flat. Starting from Vila Real de Santo António to Vilamoura, being Faro its Capital.

- The Western Algarve -“Barlavento”- The west is typical for its coves and rock formations or longer beaches with a background of red cliffs and pine trees. Starting from Sagres (Cape S. Vincente) to Vilamoura, being Albufeira its Capital.

- The Upper Centre-“Barrocal”- The Interior mountain range of “Monchique” and “Caldeirão”, being Silves its capital with its historic castle.

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THE CREST

A

ACCIDENTS AND EMERGENCYS

In case of an emergency please contact the following numbers:
+351 289 241 082 – Reception (09:00 – 18:00)
+351 910 505 356 – Security (18:00 – 07:00)

AIRPORT

The Faro Airport is 17km from the Resort.
See their contact in Useful Numbers.

AIR CONDITIONING

All villas have air conditioning, so please maintain doors and windows closed while in use.

B

BABY SITTING

Please contact reception. Service subject to availability and reservation done 24 hours in advance.

BANK

The nearest bank and ATM is proximately 3 km from the resort located in the center of Almancil, for more details please contact reception.

BABY COT

Subject to availability, please contact reception.

C

CREDIT CARDS

We accept payments with MasterCard, Visa and American Express.

CHECK IN

Check In is at 16:00.

Possibility of an early Check In beyond the established time, which is subject to availability and additional cost.

CHECK OUT

Check out is at 10:00.

Possibility of a late Check Out beyond the established time, which is subject to availability and additional cost.

CAR RENTAL

Please contact reception.

CLEANING

January to April and October to December - Cleaning every three days with change of sheets and towels.

May to September - We provide daily cleaning except Sundays and holidays.

Daily cleaning does not include the stowage of the kitchen.

For extra cleaning service or extra towel change please contact the Reception.

If you need assistance from the cleaning service, please contact the Reception.



D**DOCTOR - MEDICAL CENTRE**

For assistance please contact the Reception or the Private Hospital (Loulé) +351 289 249 750.

E**ELECTRICAL OUTLETS**

The villa has 220V/AC outlets.

Electrical adapter available at the Reception upon deposit.

EMERGENCY EXIT

In case of emergency when leaving your villa please head to the Meeting Point - in front of Reception.

G**GARBAGE**

The Crest t is equipped with 2 urban solid waste disposal islands, one located next to Villa 32 and one opposite to Villa 12.

For recyclable waste disposal (Paper, Cardboard, Glass, Packaging) island is located near the entrance opposite to the Reception.

Thank you for helping to improve our environment.

GOLF

The Algarve has been nominated various times as a golf destiny spot. In the local area 10 to 12 kms you have 3 major golf courses which are:

- Quinta do Lago - North, South & Laranjal

- Vale de Lobo - Ocean & Royal

- Vilamoura - Victoria, Old Course, Millennium, Pinhal & Laguna

For more information on prices and location please contact reception.

I**INTERNET**

All villas have their own Wi-Fi, upon Check In you will be given a welcome letter and, on the bottom, it will mention your router name and password.

K**KEYS**

For your own security if you lose a key please report the loss to reception.

L**LOST & FOUND**

If you have lost or found any item on the grounds, please report it to reception.

M**MAIL**

We can receive your mail through reception if you desire.

Please contact reception.

N

NOISE

The Crest is a predominantly residential development, so we ask all residents to comply with noise rules so as not to disturb their neighbours.

Please do not use the pool after 20hr, do not play loud music on the terraces on any occasion and pay special attention to the noise between 23hrs and 8hrs.

Disrespect for these rules can lead to complaints from neighbours to the local authorities.

P

POOL

Plot 31 has an exclusive exterior pool for adults and children for the exclusive use of proprietors and residents of this plot.

The Villas have private pool.

PHARMACY / CHEMIST

The closest pharmacy is "Farmácia Almancil" in Almancil, about 1,9 km from the resort, telephone: +351 289 399 064, Address: Estrada Vale Formoso 188, 8135-148 Almancil.

In Loulé there is a 24 Hrs pharmacy permanently open, for more information please contact Reception.

PARKING

The resort has free parking in its facilities.

All villas and Townhouses have their own private garage.

R

RESTAURANTS

There are many restaurants in the area, some with Michelin stars, for further information please contact reception.

S

SAFE

All villas have a safe.

The management of the resort is not responsible for any valuables left out of the safe, when you check out please empty your safe and leave the door open.

For more information please contact reception.

T

TELEVISION

We have cable television, which have Portuguese, English, German, French, Spanish, Italian, Dutch, Belgian, Swiss, Arabian, Russian, Indian and Polish channels.

Please refer to the information placed near the television.

TAXI

Reception is at your disposal to reserve taxis to go to restaurants, golf or beaches, you can even leave a pre-list of times and places.

TRANSFERS

Transfers to the Airport or other destinations available at reception, pre-reservation required, for more information please contact reception.



FIRE SAFETY

All the villas are equipped with smoke detectors and fire extinguisher.

In case of excessive smoke, the alarm will go off.

In case of fire, please follow the instructions:

KEEP CALM AND HEAD TO RECEPTION (DESIGNATED MEETING POINT)

If you are near the fire, leave immediately the villa and inform reception or the security on duty to the exact location of the fire. When you hear the fire alarm, leave the villa quickly in a calm way. If you cannot leave the villa, because the fire is blocking your exit, close the window and call reception, warning of the situation and informing also how many people are with you in the villa.



USEFUL NUMBERS

Reception	+351 289 341 082
Faro Airport	+351 289 800 800
Fire Station	+351 289 400 560
Central Health Clinic	+351 289 351 190
Bus Station	+351 289 416 655
Police Station	+351 289 351 530
Faro Hospital	+351 289 891 100
Private Hospital Lusiadas	+351 289 892 040
Algarve Private Hospital in Gambelas	+351 289 420 400
Ambulance & Emergencies	112
Taxi	+351 918 888 250
	+351 966 742 315



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